

## DRAFT

### 2006 MAG Human Services Division Survey Results

The 2006 Human Services Survey was administered to identify the municipalities' priorities for regional human services planning. The survey results indicate what areas within human services are of most interest to the municipalities and the way they would like to be involved in addressing these issues.

#### Summary

- Total number of surveys received as of 6/23/06: 71
- Number of surveys received from municipalities: 38
- Number of municipalities that have responded: 19
  - These include: Apache Junction, Avondale, Buckeye, Chandler, El Mirage, Gilbert, Glendale, Goodyear, Guadalupe, Litchfield Park, Mesa, Paradise Valley, Phoenix, Queen Creek, Scottsdale, Surprise, Tempe, Tolleson and Youngtown
  - Also: Salt River Pima Maricopa Indian Community, Ft McDowell Yavapai Nation, AZ Dept of Health Services, AZ Dept of Housing, DES, Maricopa County
- Number of municipalities that have not responded: Seven
  - These include: Carefree, Cave Creek, Fountain Hills, Gila Bend, Peoria & Wickenburg
- Number of surveys received from agencies: 33
  - These include; Alzheimer's Association, Area Agency on Aging, Arizona State University, ASU-West, Association for Supportive Child Care, AZ Action for Foster Children, Boys & Girls of East Valley, B & G of Scottsdale, Camp Fire USA, CASS, Catholic Charities, Chicanos Por la Causa-De Colores, Community Services of AZ, Desert Mission Food Bank, Goodwill of Central AZ, Interfaith Community Care, Madison Meadows School, Maricopa Workforce Connection, META Services, New AZ Family Inc, Nuestra Familia, Phoenix Advocacy Center, Radiant Church, Save the Family, St. Vincent de Paul, Tempe Community Council, Tumbleweed, United Cerebral Palsy of AZ, US Vets, Valley of the Sun United Way, Value Options, YWCA of Maricopa County
- Human services issue needing the most information: Youth at 48 percent and then Homelessness at 46 percent
- Most critical regional human services need: Coordinated service and planning
- Most often reported level of desired involvement: 65 percent indicated they are/would like to be a member and most like to receive information such as special reports and minutes

#### Municipalities

- Human services issue needing the most information: Youth at 55 percent
- Number one human services priority: Domestic violence

- Best practice: Collaborations
- Most often named partners: Non-profit agencies
- Groups to engage: Youth and elderly
- Most often reported regional human services need: Coordinated service delivery
- Most critical regional human services need: Coordinated service
- Most often reported level of desired involvement: Be a member of committees and receive special reports
- Most often reported other areas for MAG to address: Funding

#### Non-profit Agencies

- Human services issue needing the most information: Homelessness at 52 percent
- Number one human services priority: Youth and children
- Best practice: Collaboration among agencies
- Most often named partners: Municipalities and other non-profit agencies like the United Way
- Groups to engage: Other non-profit agencies
- Most critical regional human services need: Coordinated service, planning and networking
- Most often reported level of desired involvement: Receive information such as minutes from meetings
- Most often reported other areas for MAG to address: Keep doing good work currently underway